FY20 ANNUAL REPORT: MEETING THE NEED AND SERVING SAFELY
Dear Friends,

As we take a look back on the past year, we’ve had to recognize the fact that we are not in control, are we? In fact, life takes many, many turns and presents us sometimes with undeniable challenges. This year was marked by world changing events most notably COVID-19 which has changed the lives of all of us forever. Who could have ever imagined that we would face a global crisis, climate change and civil unrest all in such a short span of time?

To paraphrase Catherine McAuley, the foundress of the Sisters of Mercy, “we must strive to do ordinary things extraordinarily well.” And this has been the case for us at Bread and Life. COVID-19 shifted our focus to expanding our emergency food programs and finding creative ways to continue our case management and mail services. We developed protocols that have allowed us to continue to safely serve our guests, making tough decisions to suspend some programs, closing the building to all guests, reassigning staff to jobs they wouldn’t ordinarily do, and working our way through uncharted times knowing that we played a critical role in keeping people fed during these disastrous times.

Our staff have been on the front lines every day, working harder than ever to meet the increased demand. They are the true heroes at Bread and Life. We far exceeded our initial goals distributing more than 931,000 meals and more than 1.2 million pounds of food. Mindful of social distancing, we turned our dining room into a staging and packing zone, our chapel, waiting room and pantry into additional storage and installed a cold storage unit to accept more fresh produce and donations, all in an effort to ensure that no one went hungry. We created new ways to distribute food through an expanded resource sharing program and a new pick-up/delivery system mindful of our most vulnerable guests.

We remain grateful to those corporations, foundations and individuals who supported us before, during and after the pandemic. While we do not know what the future holds for any of us, we do know that we will continue to be on the front lines doing our best for those who need us most. Thank you for your support.

In gratitude,

Sr. Caroline Tweedy, RSM
Executive Director

2020 SNAPSHOTSPRE-PANDEMIC

The beginning of Fiscal Year 2020 focused on serving the bodies, minds, and spirits of our guests through our food programs and the broad array of social services we offer.

Hundreds of guests gathered every morning and afternoon in our dining room for hot meals and a sense of community. Our Mobile Soup Kitchen visited neighborhoods across Brooklyn and Queens feeding the most vulnerable. Our new Marketplace provided Bread & Life guests and patients at the Rogosin Institute Dialysis Center in East New York with access to high-quality, fresh produce.

Case managers helped guests secure benefits, assisted them with applications and referrals for housing, provided substance abuse counseling, and more.

Our annual Sponsor A Family program spread joyous holiday spirit to hundreds of Brooklyn families. Children received brand new toys and families brought home large holiday meal boxes filled with 3 days worth of food to share.

Our dedicated volunteers continued to play a vital role in serving the most vulnerable in our community, helping with everything from serving meals in our dining room to bagging groceries in the food pantry.

We enjoyed several events, including the annual Empty Bowls Dinner at Artshack Brooklyn and a brand new Winter Cocktail event at Adoro Lei in Manhattan.

The world radically changed in March of 2020, and so did the way we serve at Bread & Life. Despite the challenge of serving during a pandemic and the growing food insecurity across the city, our dedicated team rose to the occasion, serving more New Yorkers in need than ever before and greatly expanding our reach.
COVID-19 RAPID RESPONSE

425,813 MEALS SERVED IN NYC
Over 425,813 meals were provided onsite at Bread & Life and through partner organizations and community groups.

153% INCREASE IN FOOD DISTRIBUTION
As a result of the pandemic we’ve seen a 153% increase in food distribution through the combined efforts of our onsite Food Pantry and grab-and-go meals programs, and through partnerships with a variety of volunteer groups, churches, and nonprofit organizations.

7,235 NEW GUESTS REGISTERED FOR OUR PANTRY
With unemployment rates soaring in New York City, we saw an exponential increase in the number of new individuals and families in need of our pantry service.

2.7 MILLION+ MEALS PROJECTED
We project that we will serve over 2.7 million meals, totaling over 3.5 million pounds of food in Fiscal Year 2021 (July-June).

The COVID-19 pandemic has radically changed the way we meet the growing need for food in New York City. In addition to feeding our Brooklyn neighbors onsite we are proud to partner with a variety of volunteer groups, churches, and nonprofit organizations to expand the areas we serve.

From donating to community refrigerator initiatives, to supporting pop-up pantries across the city, we are now fighting food insecurity in neighborhoods from Harlem to Far Rockaway.

EXPANDING OUR REACH

Bread & Life Pop-up Pantry Community Fridge

The threat of COVID-19 grew and we continued to adjust our services to keep guests and staff safe. Service hours decreased, the MSK was suspended and pantry service changed to bags filled with 1 week’s worth of food.

As a hub for emergency food in Brooklyn, we partnered with a variety of volunteer groups, churches, and nonprofits to distribute food throughout Brooklyn, Queens, and Manhattan.

We began to support several Community Fridges across the city with produce and milk donations, as well as a pop-up pantry at Brooklyn bar and music venue Union Pool.

MARCH 12
Services changed in response to the WHO declaring a global pandemic: hot meals served to-go, limited guests in the building for pantry, and all programs besides the Mobile Soup Kitchen (MSK), Mail Service, and the medical center are suspended.

MID-FEBRUARY
Bread & Life team began preparing for COVID-19 to reach New York City with the development of new safety protocols and the purchasing of PPE.

APRIL
The threat of COVID-19 grew and we continued to adjust our services to keep guests and staff safe. Service hours decreased, the MSK was suspended and pantry service changed to bags filled with 1 week’s worth of food.

JUNE
As a hub for emergency food in Brooklyn, we partnered with a variety of volunteer groups, churches, and nonprofits to distribute food throughout Brooklyn, Queens, and Manhattan.

We began to support several Community Fridges across the city with produce and milk donations, as well as a pop-up pantry at Brooklyn bar and music venue Union Pool.
MEALS

931,639 meals were provided onsite at Bread & Life and through partner organizations and community groups.

PRODUCE

33% of food distributed by Bread & Life consisted of fresh fruits and vegetables.

GUESTS

3,963 unique guests received vital social services from Bread & Life caseworkers.

POUNDS

1,277,131 pounds of food were distributed through Bread & Life’s Digital Choice Food Pantry, Dining Room, Produce Market, and COVID-19 Response.

FY2020 IN REVIEW

JULY 2019 - JUNE 2020

In addition to our Food Programs we provided 2,073 unique households with Social Service programs, the bulk of which were assisted prior to the pandemic. This included 179 individuals who received assistance acquiring vital documents like birth certificates and Social Security cards, 727 families who received essential baby supplies like diapers and formula, and and 85% success rate for the hundreds of families applying for SNAP benefits.

Overall, Bread & Life secured $5,775,336 in benefits for guests, including over 1 million dollars in health benefits and $265,913 in emergency support during the pandemic.

FINANCIAL INFORMATION FOR YEAR ENDED JUNE 30, 2020

PUBLIC SUPPORT AND OTHER REVENUES:

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Individuals</td>
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<tr>
<td>Corporations</td>
<td>39,364</td>
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<td>Foundations</td>
<td>2,010,801</td>
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<td>Government</td>
<td>772,930</td>
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<tr>
<td>Religious Organizations</td>
<td>58,500</td>
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<tr>
<td>Special Events</td>
<td>471,258</td>
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<tr>
<td>Miscellaneous</td>
<td>5,105</td>
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<tr>
<td>In-Kind Donations</td>
<td>533,842</td>
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<tr>
<td>In-Kind Services</td>
<td>36,000</td>
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<td>Total Public Support</td>
<td>5,510,958</td>
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EXPENSES

PROGRAM SERVICES

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<th>Service</th>
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<tbody>
<tr>
<td>Meals and Nutrition</td>
<td>2,214,038</td>
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<td>Social Services</td>
<td>967,235</td>
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<tr>
<td>Total Program Services</td>
<td>3,181,273</td>
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SUPPORTING SERVICES

<table>
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<th>Service</th>
<th>Amount</th>
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<tr>
<td>Fundraising</td>
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<td>Management</td>
<td>595,693</td>
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<tr>
<td>Total Supporting Services</td>
<td>1,065,350</td>
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</table>

TOTAL OPERATING EXPENSES: 4,246,623

Change in Net Assets: 1,264,335
Net Assets - Beginning of Year: 5,593,960
Net Assets - End of Year: 6,858,295

The above information was abstracted from financial statements for the fiscal year ending June 30, 2020 audited by Marks Paneth and may be reviewed on our website: www.breadandlife.org

Thank you to our 2020 Johnny’s Angel honorees! Although we had to make the difficult decision cancel the 22nd Annual Johnny’s Angel Awards due to the pandemic, we still honor these three individuals and their dedication to serving their communities.

St. John's Bread & Life does not and shall not discriminate on basis of race, color, religion, gender expression, age, national origin, disability, marital status, sexual orientation, or military status in any of our activities or operations.
Bread & Life’s work would not be possible without our supporters: their time, energy, ideas, and donations large and small. A full list of donors and in-kind supporters can be found online.

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